What you can do prior to calling Pinpoint? – this will save you time & money. The leak you suspect you have may be more obvious than you think, carry out this quick check before confirming our appointment.

01 Check for Leaking Taps
A steady drip or slow trickle adds up, more than you think.

02 Check for Leaking Toilets
Some toilet cisterns have internal overflows which run continuously but not obviously, look closely and be sure the cistern is not overflowing into the bowl.

03 Check for Leaking Geyser Overflow
Your geyser overflow piping should be piped down and directly to the exterior and visible, often this is not the case and are concealed directly into a concealed gutter or drain. Look at your geyser installation to make sure this is not the case.

04 Check for Leaking Irrigation
Look and listen in and around your irrigation solenoid manifold box, in winter, even though your controller is off, make sure you shut off the supply to your irrigation.

05 Check for Water Damage
If water damage is the reason you’re calling us, bare in mind not all causes are plumbing related, roof leaks, rising damp and even lack of ventilation can result in paint, woodwork and carpet damage

06 Close ALL Taps & check Water Meter
Any terminal fixture that has a shut off valve, close them, for example toilets, geysers, pool & pond filler valves, irrigation systems, dish washers & washing machines.

By installing an H2OnGuard smart meter which reports directly to your smart phone, tablet & desktop, you can detect water loss within 1 hour of the occurrence – speak to Pinpoint, we have developed and install this proven & reliable system.